



Tennessee Bureau of Workers' Compensation (TNBWC) EDI Claims Release 3.1 Announcement

TNBWC EDI Important Contact Updates

March 20, 2024

We would like to inform you that the TNBWC contact information for EDI support has changed.

- Effective immediately, the TNBWC EDI Support Team email address has changed from tnbwcedi@iso.com to tnbwcedi@verisk.com. Questions related to the EDI Claims Release 3.1 Trading Partner Registration process and/or general EDI Claims Release 3.1 support should be sent to the TNBWC EDI Support Team at tnbwcedi@verisk.com.
- Send questions directly to TN at TNBWC.EDI@tn.gov if you receive the following error(s) related to the Employee Name. Please do not include tnbwcedi@verisk.com on the email.

DN	Element Name	Error message number - text	TN Element Error Text (DN0291)
0043	EMPLOYEE LAST NAME	064- INVALID DATA RELATIONSHIP	EE ID LName doesn't match Juris database Contct TN
0044	EMPLOYEE FIRST NAME	064- INVALID DATA RELATIONSHIP	EE ID FName doesn't match Juris database Contct TN

- Send questions directly to TN at TNBWC.EDI@tn.gov if you receive the following error and need to make a request for the DN0005 Jurisdiction Claim Number (JCN). JCN is mandatory on the FROI MTC AQ. Please do not include tnbwcedi@verisk.com on the email.

DN	Element Name	Error message number - text	TN Element Error Text (DN0291)
0002	MAINTENANCE TYPE CODE	063 - INVALID EVENT SEQUENCE	Claim exist - Send a FROI AQ

Kindly take note of our updated contact information and save these email addresses for future correspondence.

Thank you,
TNBWC EDI Support Team